

ERC Login/Registration

Engineering Resource Center (ERC) Login and User Registration Tip Sheet

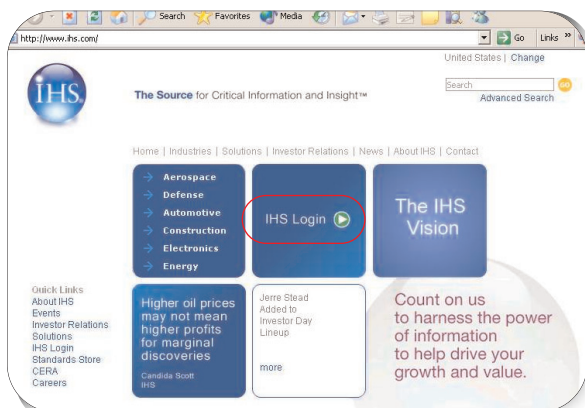


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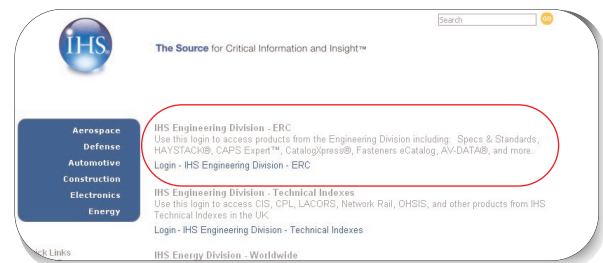
To use certain features in IHS products, such as watch lists or retail purchases in IHS Standards Expert, you must first create a user profile. This allows the system to recognize and register you when you login and keep track of information, such as lists and purchases. To store your profile information, you must have cookies enabled on your system. Ask your company's System Administrator if you are not sure whether you have cookies enabled or not.

Logging into the ERC

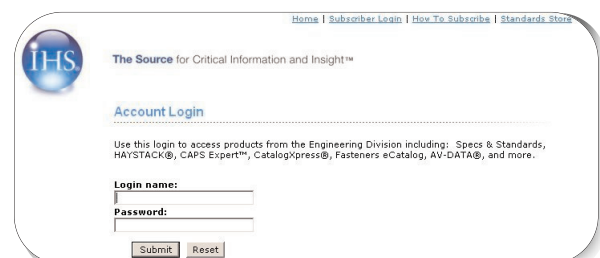
1. Go to <http://www.ihs.com> and click on **IHS Login**.



2. On the Login Menu, select **Login - IHS Engineering Division - ERC**.



3. On the **Account Login** page, enter your company issued Login name and Password. This is the Login name and Password your company was given when an IHS subscription product was first purchased by your company.



Logging into the ERC (continued)

If you have not registered as a unique user, you are prompted to create a **User Profile** on the **Registration** page. You only have to enter this information once. Registering your User Profile creates a cookie (information put on your hard disk that records your preferences so that it can remember them the next time you use one of your IHS subscription products).

4. Enter your first name, last name, location, and e-mail address, and then enter a unique Username and Password, and click Submit.

Important Note: When you log into the Engineering Resource Center (ERC) to use one of your IHS subscription products, you will always use your Account Login name and password, not this unique username and password.

Home | Subscriber Login | How To Subscribe | Standards Store

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Registration

Welcome to IHS! Please take a moment to complete this one-time user registration. Please create a unique, personal username and password that is different than the company login that you have been supplied. The username you create will only be used to protect your profile information. You will continue to use your company login or portal to access these services.

This information is considered confidential. Your email is needed in order to replace forgotten passwords. For details, please review the IHS Privacy Policy.

Create your User Profile:

First Name:

Last Name:

Email Address:

Username:

Password:

Re-Enter Password:

[Click to use Email as Username](#)

All Fields are required.

[Privacy](#) | [Legal](#) | [Terms and Conditions](#)

[>> Already registered? Log in ...](#)

If your cookies are deleted or you login from a different machine, you are prompted by this Registration page again but you **DO NOT** have to re-enter your profile information. Simply click on the **>>Already registered? Log in ...** button and enter your unique user name and password. Once you do this, the information from your cookie is reset.

Please NOTE, IHS does not sell or rent online user information to other companies and you will not receive unwanted spam as a result of completing this registration form.

When you click on the **>>Already registered? Log in ...** button, enter the unique user name and password you created on the Registration page, and then click Submit.

User Login

Welcome, **Guest**

[Forgot your username or password?](#)

[Not Registered?](#)

Account: IHS Employees
Account ID: 1111111001
Session: - - -

Your User Login information is needed because we have not been able to detect who you are. Please enter your username and password. Thank you for your patience.

Username:

Password:

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If you have forgotten your password, click on the **Forgot your username and password?** link and you will be prompted for your e-mail address.

Forgotten Your User Login Information?

Enter the e-mail address you used to sign up with and we'll send you your username and password. For security reasons, we will only send your username to the email address you currently have on file in your account profile.

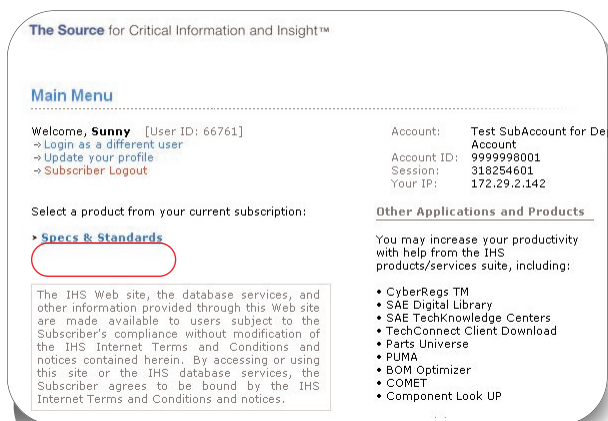
Email:

Enter your valid e-mail address and click the **Remind Me** button. Your password will then be sent to you at the e-mail address you entered.

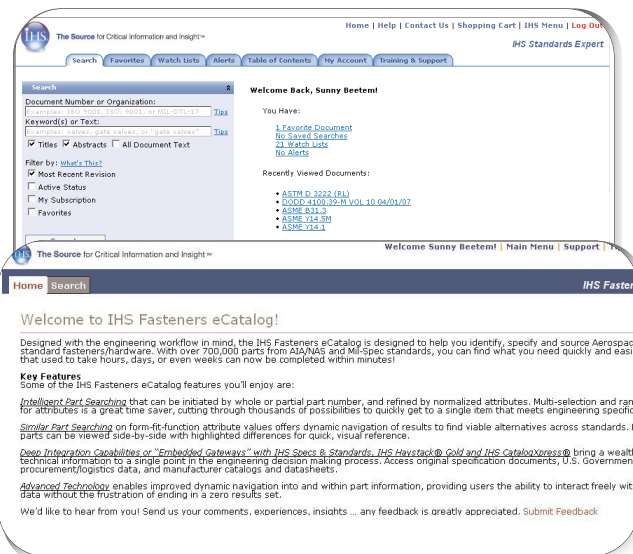
If you click on the **>>Already registered? Log in ...** and are prompted to enter a unique username and password but you have not registered yet, click the **Not Registered** link and you will be prompted to create a user profile on the Registration page.

Logging into the ERC (continued)

5. Once you have successfully logged into the ERC, select an IHS product, such as IHS Standards Expert, from the Main Menu. Products to which you do not subscribe are listed in the right-hand column. If you are interested in more information on these products, visit us at www.ihs.com or contact your IHS Sales Representative.



6. Once you are finished using one of your IHS subscription products, you can click on the **Main Menu** link and return to the ERC Menu and select another product to which you subscribe. In the examples below, we clicked on the Standards Expert, clicked on the Main Menu link to return to the ERC Menu, and then clicked on Fasteners eCatalogs.

**Customer Support**

Onsite customer support and training is available using state of the art learning methodologies, educational approaches and tools that focus on improving project implementation.

The Customer Support Management team and a worldwide dealer network provide regional language based training and support.

The IHS Engineering Support team is available to help you resolve questions promptly and effectively.

To contact the IHS Engineering Support Center:

Call: 800-447-3352 (USA/Canada)

or +1-303-397-2295 (Worldwide)

Fax: 303-397-2599

TDD: 303-754-4032

Or you can contact them by going to

<http://engineers.ihs.com/about/support/support-email-requestform.htm> and then filling out and submitting a form

with your request for information. Depending upon your type of request, a Customer Support Service Representative will either respond via email or phone.



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